

How to get Authorisation for Surgical and Investigative Procedures in Doctor's Rooms

Step 1

Make sure you have all the necessary information ready when you apply for authorisation. This includes:

- Your membership number
- Name and date of birth of the patient
- Your contact details
- Date of admission and the proposed date of the operation or procedure
- Reason for admission and applicable procedure codes
- Name of the doctor and his/her telephone and practice numbers, if available
- Name of the hospital, telephone and practice number, if available.

Step 2

Phone 0861 497 497 or send an email to hospital@spectramed.co.za

Step 3

Please note that it takes 48 hours to process the authorisation. Appropriate time is needed to finalise non-declaration checks, and that is why 48 hours is the standard waiting time.

Step 4

The authorisation confirmation, when approved, will be sent to you via SMS/email/ fax.

